

# **Insurance Booklet**

Small Craft



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## **IMPORTANT FEATURES:**

Effected with Accelerate Underwriting Ltd on behalf of Travelers Insurance Company Limited by Ripe Insurance Services Ltd, The Royals, Altrincham Road, Manchester M22 4BJ.

If the Insured shall make any claim knowing the same to be false or fraudulent, as regards amount or otherwise, this policy shall become void and all claims hereunder shall be forfeited.

We must draw Your attention to a number of important features of this Insurance:

- This part of the document provides details of **Your** policy and the terms and conditions that apply. The policy is a legal contract between You and Us. The policy wording, statement of fact, Insurance Schedule and any Notice to Policyholders issued to you at renewal make one document and must be read together. Please keep them together
- The contract is based on the information You gave Us when You applied for the insurance
- **Your** policy is in two parts this policy wording and the **Insurance Schedule**:

Policy	Schedule
Exactly what is covered and what isn't	The sections of the policy that apply to you and the dates from
How to make a claim and how <b>We</b> will settle that claim	which cover is in force
Our obligations to You	• The various limits and sums insured that apply to <b>Your</b> cover
The terms and conditions you must comply with	<ul> <li>Any special terms that apply to Your policy</li> </ul>
	Your Premium
	Your policy number

Our part of the contract is that We will provide the cover set out in this policy wording:

- for those sections which are shown on Your Insurance Schedule
- for the insurance period set out on the same Insurance Schedule.

Your part of the contract is:

- You must pay the Premium as shown on Your Insurance Schedule for each insurance period
- You must comply with all the terms and conditions set out in this policy.

If You do not meet Your part of the contract, We may turn down a claim, increase the premium or You may find that You do not have any cover.

## **IMPORTANT FEATURES:**

Insurance Booklet: You should read this document carefully in conjunction with the Insurance Schedule. It gives details of what is and is not covered by the Insurance and the Conditions and Exclusions of the cover.

Conditions and Exclusions: Conditions and exclusions will apply to individual sections of the Insurance while general exclusions and conditions will apply to the whole insurance.

Limits: All sections have limits on the amount We will pay under that section. Some sections also include inner limits.

Excesses: Claims under certain sections may be subject to an Excess. Where there is an Excess, You will be responsible for paying the first

Reasonable Care: You are required to take all reasonable care to protect yourself and Your Vessel and to act as though You are not insured.

Complaints: This insurance includes a complaints procedure which tells You what steps You can take if You wish to make a complaint.

'Cooling Off' Period: This insurance booklet contains a 'cooling off' period, which allows You to return it if You have justifiable reason to be dissatisfied with the cover provided.

This is an Agreed Value Policy: The sum insured shown in Your Insurance Schedule represents the value of Your Vessel as declared by You. Out of water survey: If Your Vessel is over 30 years it must have an out of water condition survey completed in order to be covered for Accidental Loss or Damage to the Vessel. More information can be found in Section 2 - Accidental Loss or Damage

Please read this policy carefully to ensure that it meets **Your** requirements and that **You** understand its terms, exclusions and conditions. Please contact Insure4Boats immediately if any corrections are necessary.

## WHAT TO DO IN THE EVENT OF A CLAIM

#### **OUR CLAIMS DEPARTMENT**

In the event You need to make a claim, Our claims service is provided by MAC Marine Claims who are Our nominated claims handlers.

#### HOW TO MAKE A CLAIM

If You have had an Accident for which You want to make a claim under Your insurance policy, this document will provide You with some important facts about what to do next.

Please notify us immediately of the loss, and in any event, within 30 days of its discovery.

Email: office@macmarineclaims.com Telephone: +44 (0)333 400 9159

Post: MAC Marine Claims Ltd., Suite 26 Alum House (FF), Discovery Court, 551-553 Wallisdown Road, Poole, Dorset BH12 5AG

If anyone has been injured, You should prioritise their treatment ahead of other matters.

Please take necessary reasonable steps to mitigate the loss, and protect any **Damage** from deteriorating, but do not commence any repairs until you have received permission to do so as a surveyor may need to inspect the Damage prior to repairs commencing.

Do not admit liability if you have been involved in a collision with a third party.

Theft or malicious **Damage** claims must be reported to the Police and the Crime Number noted.

If towage or salvage are required, please agree a realistic fixed price prior to acceptance.

Only the loss or Damage caused by the incident for which You are claiming is covered by Your policy.

Please take care not to:

- Make any false statement in support of **Your** claim.
- Overestimate Your claim.
- Include in Your claim any items that were not lost or damaged in the incident.

Do be aware that attempting to mislead **Your** insurers over any part of **Your** claim may prejudice **Your** entire claim under the policy.

It may be necessary to appoint an independent surveyor to determine the nature cause and extent of the Damage to Your boat, and the most effective method of repair. He will not have any authority to agree Your claim, or comment on policy coverage.

The surveyor will contact You to arrange a convenient time to inspect Your boat, and We would prefer You to be present at that first

Although the surveyor is representing **Your** insurers, he may be able to offer **You** advice based on his knowledge of local repair facilities.

The vessel is Your asset and Your responsibility at all times, so You will need to obtain estimates and manage the repair process. If You cannot get identical replacement items due to obsolescence, get estimates for current models of an equivalent standard and specification.

If You wish to take the opportunity of Your boat being in for repair to have other work done, or to upgrade any damaged equipment please ensure that You mark this clearly on any estimates and invoices, and agree with us first what part of the costs will be paid by You.

If repairs are delayed for any reason outside the control of Your insurers, the insurers will not be liable for any resultant increase in costs.

If You believe someone else is responsible for the Damage to Your boat You have two options;

1. Claim off the other party.

Write to the person who caused the **Damage** holding them responsible.

If they are insured, their insurers should settle Your claim directly with You, and You may also be able to claim for any out of pocket expenses You have incurred as a result of the incident.

Claim off **Your** insurance policy.

If the incident is covered under Your own hull insurance policy, You may claim off that.

Your policy Excess, and any other applicable deductions, will be applied to any payments the insurers make, even if the incident was not

Your insurers may try to recover their costs from the other party or their insurers, and they may agree to include any out of pocket expenses You have incurred, together with Your policy Excess. These are termed Your 'uninsured losses'.

To the extent that the recovery action is successful, a proportion of Your policy Excess and any other 'uninsured losses' can be refunded to You

Your insurers are not obliged to attempt a recovery and may decide not to do so if there is little chance of success or if the cost of the recovery action is disproportionate to the amount which would be recovered.

## IMPORTANT INFORMATION

## STATEMENT OF DEMANDS AND NEEDS

This policy meets the needs of an individual who requires insurance for:

- Theft, Accidental loss and Damage to Your Vessel
- Malicious Damage to Your Vessel
- Reasonable and necessary salvage charges in preventing or minimising a loss covered under this policy
- Liabilities for accidental Third Party property Damage or injuries to third parties

#### CONSUMER INSURANCE ACT

You are required by the provisions of the Consumer Insurance (Disclosure and Representations) Act to take care to supply accurate and complete answers to all the questions in the declaration and to make sure that all information supplied is true and correct. You must tell Us of any changes to the answers You have given as soon as possible. Failure to advise Us of a change to Your answers may mean that Your policy is invalid and that it does not operate in the event of a claim.

#### **KEEPING US INFORMED**

This policy is based on the information You have given Us about You. It is important You let us know within 30 days of changes that affect what You have told Us.

If You fail to disclose all relevant information or make a misrepresentation, We may void the policy or reduce the value of any claim payment.

#### YOUR RIGHT TO CANCEL

If You are not happy with it and choose to cancel Your policy within the first 14 days of the start date or renewal of the policy or the day on which You receive Your policy documentation, whichever is the later. You will be entitled to a full refund of Your policy insurance premium including any insurance premium tax and policy fees paid, on condition that no claims have been made or are pending. If You have spoken to Us to arrange Your policy, We may deduct an administration fee of up to £10 but this charge will not be made if You have arranged Your policy online without speaking to Us.

You may cancel after the 14 days have expired. We may provide You with a refund of premium less the administration cancellation fee of up to £30.00. There will also be no return of premium where the premium refund due is less than £10

## **OUR RIGHT TO CANCEL**

Our right to cancel:

The insurer shall not be bound to accept renewal of any insurance and may at any time cancel any insurance document by giving 14 days' notice in writing where there is a valid reason for doing so. A cancellation letter will be sent to You at Your last known postal or email address. Valid reasons may include but are not limited to:

- Non-payment of premium
- c) Threatening and abusive behaviour
- d) Non-compliance with policy terms and conditions

Provided the premium has been paid in full You will be entitled to a proportionate rebate of premium in respect of the unexpired period showing on the insurance.

## **GOVERNING LAW**

Unless some other law is agreed in writing, this policy is governed by English law. If there is a dispute, it will only be dealt with in the courts of England or of the country within the UK in which Your main residence is situated.

## **USING PERSONAL INFORMATION**

For the purposes of this statement, the definition of We is amended to also include:

Accelerate Underwriting Ltd, 3rd Floor, 153 Fenchurch Street, London, EC3M 6BB

## How We treat information about You and Your rights under data protection legislation

In order to provide **Our** insurance services, **We** will collect certain personal information about **You**. The type of information that **We** collect will depend on Our relationship with You. For example, You may be a policyholder, prospective policyholder or a third party making a claim under this insurance policy.

If You provide us with personal information about a third party, You should share this notice with them.

We will also collect different types of information depending upon the kind of insurance cover We are being asked to provide or the kind of claim We are being asked to assess or pay.

Some of the information We collect may be classified as 'special category data', which is data that may contain information about physical or mental health, religious beliefs and criminal and disciplinary offences (including convictions).

**Your** personal information may be used in a number of ways including:

- considering an application for insurance,
- providing and administering an insurance policy,
- handling claims including claims validation,
- preventing and detecting fraud, including providing information to the relevant authorities.

Where relevant, We will share Your information with other companies in the Travelers group, third parties such as claims handlers, loss adjusters, other insurers and reinsurers, fraud prevention agencies, service companies associated with our products, or as required by law (including providing the information to government or regulatory authorities). This may involve the transfer of your information to countries inside and outside the European Economic Area.

We may also use Your personal information for marketing purposes, but only in accordance with Your marketing preferences.

More information about how We process your data and Your rights please visit: www.travelers.co.uk/main/privacy-policy.aspx

## REINSTATMENT OF THE SUM INSURED

In the event of partial loss, theft or Damage to the property insured the sum insured will be automatically reinstated from the date of the Damage unless You have written to Us or We have written to You, to the contrary. In accordance with the automatic reinstatement of the sum insured You will undertake to pay the necessary premium as We may require for such reinstatement from that date. In the event of a total loss or constructive total loss of Your Vessel the sum insured will not automatically reinstate unless You have written to Us to advise of a replacement Vessel. We will at Our discretion reinstate the sum insured and You will undertake to pay the necessary premium as We may require for such reinstatement from that date.

## **DEFINITIONS**

This part of the policy sets out the words which have a special meaning. Each word is listed with the meaning explained below and is printed in **Bold** type whenever it appears in the **Policy Documents**.

#### Accident/Accidental

An external, sudden, unexpected, un-planned unusual specific event occurring at a definable time and place

#### **Actual and Constructive Total Loss**

Where the Vessel is completely lost, destroyed, damaged or where the cost of replacement or repair of the Vessel exceeds the sum insured, as detailed in the Insurance Schedule

#### Agreed Value

The sum insured shown in Your Insurance Schedule which represents the value of your Vessel as declared by You

#### Anti-theft device

A device sold and marketed as a secure way of preventing theft, including, but not limited to:

- Hitchlock A device specifically designed, sold and marketed to prevent a trailer being hitched to or unhitched from a towing vehicle. This must cover the bolts securing the tow hitch to the trailer chassis
- Outboard Motor Lock A device specifically designed, sold and marketed as a secure method to prevent theft of the outboard motor
- Wheel Clamp A device that is specifically designed, sold and marketed to prevent a wheel being turned or removed

#### **Bodily Injury**

Identifiable Accidental physical injury or death (but excluding all non-physical complaints)

#### Communicable Disease

Any disease which can be transmitted by means of any substance or agent from any organism to another organism where:

- (a) the substance or agent includes, but is not limited to, a virus, bacterium, parasite or other organism or any variation thereof, whether deemed living or not;
- (b) the method of transmission, whether direct or indirect, includes but is not limited to, airborne transmission, bodily fluid transmission, transmission from or to any surface or object, solid, liquid or gas or between organisms; and
- (c) the disease, substance or agent can cause or threaten damage to human health or human welfare or can cause or threaten damage to, deterioration of, loss of value of, marketability of or loss of use of property.

## **Cruising Limits**

The geographic area as shown in the Insurance Schedule

Accidental loss, destruction or Damage.

#### Data

Data of any sort whatever, including without limitation tangible or intangible data, and any programs or software, bandwidth, cryptographic keys, databases, documents, domain names or network addresses or anything similar, files, interfaces, metadata, platforms, processing capability, storage media, transaction gateways, user credentials, websites, or any information whatsoever.

## Due Care and Diligence

The degree of care with which a prudent uninsured owner could reasonably be expected to exercise in relation to the ownership, use and care of the Vessel

#### **Endorsements**

Any terms and conditions made separately to the terms of the policy and specified in Your Insurance Schedule

The amount that you must bear as the first part of any agreed claim as specified in Your Insurance Schedule

## Failure of a System

The complete or partial failure or inability whether in terms of availability, functionality and/or performance or otherwise of a System whether or not owned by You to operate at any time as desired as specified or as required in the circumstances in the general use of Your Vessel.

#### Forcible and Violent Entry or Removal

Evidence of visible **Damage** to the vessel and/or place of storage

## Hull, Machinery and Equipment

Including, but not limited to the hull, machinery, main/auxiliary engines, outboard motors, gear, gearbox, starter motors, alternators, electrical and mechanical equipment, cables, fittings, hydraulics, piping and fittings, boilers, shafts/propellers, exhaust, generators, air conditioning systems, pumps, tanks, water makers sails and rigging, that are specified that are part of the original purchase of the Vessel. This does not include Personal Effects

#### Insurance Schedule

Sets out the specific terms, values and Endorsements applicable to the cover and should be read together with the Policy Documents

A hidden flaw, weakness or imperfection in the design, manufacture or build of the Vessel that is not discoverable upon inspection by a competent person

#### Microchip

A unit of packaged computer circuitry manufactured in small scale and made for program logic and/or computer memory purposes and expressly includes integrated circuits and microcontrollers

#### Personal Effects

Items of a personal nature that you own and use specifically for the Vessel that would not normally be sold with the Vessel

## **Policy Documents**

The documents issued by **Us** to **You** to include an **Insurance Schedule**, statement of fact, certificate, policy wording and any other documents that detail matters of policy cover, exclusions, limitations, and **Endorsements** 

#### Professionally Run Marina

A secured and sheltered mooring complex, providing controlled access to berths, racking, compounds or pontoons and 24hour manned security excluding facilities with floating or temporary breakwaters.

#### Reasonable Cost

The cost which would be paid by a prudent uninsured. It does not include any premium incurred in order to have the repairs or any other work effected on an accelerated basis

## Seaworthiness

Your Vessel and her Hull, Machinery and Equipment is maintained in such condition that the Vessel is able to manage the perils of the seas, and other areas of operation, and is at all times suitably moored, equipped and provisioned

## **Suitably Qualified or Experienced**

A person who has, training, skills or experience to be in charge of Your Vessel; capable of reacting with due care and skill to the perils of the sea that may reasonably be expected to be encountered in the agreed Cruising Limits of the Vessel's normal use

Computers, other computing and electronic equipment linked to a computer hardware electronic Data processing equipment, Microchips and anything which relies on a Microchip for any part of its operation and includes for the avoidance of doubt any computer installation.

## Third Party

A person who makes a claim against anyone insured by this insurance

## **United Kingdom Resident**

Means resident in the U.K. for a minimum of 6 months in a 12-month period

The Vessel named in the Policy Documents to include her Hull, Machinery and Equipment and the Vessels tender and road trailer

## Virus

Programming code designed to achieve an unexpected, unauthorised and/or undesirable effect or operation when loaded onto a System transmitted between Systems by transfer between computer Systems via networks, extranets and internet or electronic mail or attachments thereto or via floppy diskettes or CD-ROMS or otherwise and whether involving self-replication or not.

War, invasion, act of foreign enemy, hostilities or a warlike operation or operations (whether war be declared or not), civil war, mutiny, rebellion, revolution, military rising, insurrection, civil commotion assuming the proportions of or amounting to an uprising, military or usurped power

### We/Us/Our(s)

Travelers Insurance Company Limited

#### You/Your/Yours

The insured person/persons named in the Policy Documents who/whom is/are a United Kingdom Resident any other person whilst aboard the named **Vessel** with **Your** permission

## **SECTION 1 - THEFT OF YOUR VESSEL**

Provides cover for theft of attempted theft to the insured Vessel, Hull, Machinery and Equipment and the Vessels trailer.

#### What is covered:

Where Hull, Machinery and Equipment has been selected and is shown in Your Insurance Schedule We will cover:

- Theft, or attempted theft, of the insured Vessel
- Theft, or attempted theft, of Hull, Machinery and Equipment from the insured Vessel or from a locked storage place ashore
- Theft, or attempted theft, of the Vessels trailer, when left unattended

## What is not covered:

- 1. Any applicable Excess
- Theft or attempted theft of items from the Vessel unless the loss shows evidence of Forcible and Violent Entry into insured Vessel or locked storage place or involves Forcible and Violent Removal of item(s) securely fastened to Your Vessel
- 3. Theft or attempted theft whilst the Vessel is ashore on a trailer unless the Vessel's trailer has been fitted with, and securely locked by, a purpose manufactured Hitchlock or alternative Anti-theft device
- Theft or attempted theft of outboard motors left attached to the insured Vessel, unless they are secured by a purpose manufactured outboard motor lock or alternative Anti-theft device
- 5. Theft of outboard motors unless You have provided the serial number of Your outboard motor
- 6. Theft or attempted theft of tenders, (or other similar boats or dinghies), unless they are permanently marked with the name of the parent Vessel, or other identifiable mark
- 7. **Personal Effects**, unless the **Personal Effects** option has been selected, the addition premium paid for and the **Endorsement** is shown in Your Insurance Schedule
- 8. Any loss or **Damage** to consumable stores such as food, fuel and paint, fishing gear or moorings
- 9. Theft by a person to whom the Vessel, Machinery and/or Equipment was entrusted

## SECTION 2 - ACCIDENTAL LOSS OR DAMAGE TO YOUR VESSEL

Provides cover for Accidental loss or Damage to the insured Vessels Hull, Machinery and Equipment..

#### What is covered:

Where Hull, Machinery and Equipment has been selected and is shown in Your Insurance Schedule We will cover:

We agree to pay for, replace or make good loss of, or Damage to, Your Vessel as a consequence of:

- Accidents arising from fire, explosion, collision, stranding, grounding and heavy weather
- Accidents in loading, discharging and handling stores, equipment, machinery, or fuel
- Negligence, excluding:
  - the cost of making good any defect in repair, maintenance or alteration carried out for Your account resulting from either negligence or breach of contract
  - the cost and expense of remedying a fault or error in design or construction or attributable to betterment or alteration in design or construction

#### Furthermore:

- We will pay no more than the amount shown in Your Insurance Schedule in the event of an Actual and Constructive Total Loss, or other loss or **Damage** where the repair and or replacement and or recovery costs exceed this amount
- In the event of partial loss or Damage We will pay the Reasonable Cost of repairing or reinstating the damaged or lost part, but not exceeding the amount shown in Your Insurance Schedule
- In the event of loss or Damage to the following, We can adjust Your claim up to 10% a year in respect of age and wear and tear up to a maximum of 50%:
  - i) running and standing rigging
  - ii)
  - iii) outboard motors
  - iv) inboard motors, and their connections
  - protective covers and canopies

#### What is not covered:

- Any applicable Excess
- Wear and tear, deterioration and depreciation from use or breakdown of Hull, Machinery and Equipment
- Insects, marine borers, barnacles, marine growth, vermin, fungi or molluscs
- 4 Corrosion, rot, rust, mildew, dampness, weathering, electrolysis, osmosis
- Freezing or frost Damage unless the frost/freezing option has been selected, the addition premium paid for and the Endorsement is shown in Your Insurance Schedule
- Loss or Damage of Personal Effects, unless the Personal Effects option has been selected, the addition premium paid for and the **Endorsement** is shown in **Your Insurance Schedule**
- The costs of repairing or replacing any defective part condemned solely in consequence of a Latent Defect or error in design or construction
- Loss or Damage to the Vessel caused by the accumulation of rainwater, snow or by incursion into water, unless unforeseen and Accidental
- The loss in value of the **Vessel** as a result of **Damage** and repair
- 10. The cost of making good any defective workmanship
- 11. Loss or Damage whilst the Vessel is in transit by road unless the road transit option has been selected, the addition premium paid for and the **Endorsement** is shown in **Your Insurance Schedule**
- 12. Loss or Damage when the vessel is in use during the period between 1st November and 31st March, unless the winter use option has been selected, the addition premium paid for and the Endorsement is shown in Your Insurance Schedule
- 13. Any claims whilst Your Vessel has ongoing or extended work to put Your Vessel back into good condition by making, repairing, or adding new parts which would be considered as under construction or refit
- 14. Any loss or Damage to consumable stores such as food, fuel and paint, fishing gear or moorings
- 15. Any loss or **Damage** to the **Vessel** caused by leaks, or other release of water, from plumbing units and/or other onboard water systems, unless designed, installed, or repaired by a qualified person

## **Claims Conditions**

These are the claim conditions You will need to keep as part of this contract. If You do not a claim may be rejected or payment could be reduced. In some circumstances **Your** policy might be invalid.

- Survey Clause
  - If the insured Vessel is over 30 years of age You must have in Your possession an out of water condition and valuation survey, carried out and completed within the last three years by an independent qualified marine surveyor
  - a. Any surveyor recommendations made must be complied with
  - b. If Your Vessel is a sail yacht the survey must also include a full inspection of the mast, spars, sails and rigging
  - c. If **Your Vessel** has an engine(s) this must include a full inspection

This clause does not apply to vessels under 20ft

## **SECTION 3 - MALICIOUS DAMAGE**

Provides cover for physical loss or **Damage** to **Your Vessel** caused by any malicious act by any person which have been reported to the Police.

## What is covered:

Where Hull, Machinery and Equipment has been selected and is shown in Your Insurance Schedule We will cover:

We will cover You for physical loss or Damage to Your Vessel caused by any malicious act by any person which has been reported to the Police and for which a crime reference number has been obtained.

#### What is not covered:

- 1. Any applicable Excess
- 2. Any loss or **Damage** caused by **You** or **Your** immediate family
- 3. Any loss of **Damage** where a crime reference number has not been obtained
- 4. Any loss or Damage to consumable stores such as food, fuel and paint, fishing gear or moorings

## **SECTION 4 - SALVAGE CHARGES**

## What is covered:

Where this cover has been selected and is shown in Your Insurance Schedule We will cover up to the amount shown in Your Insurance Schedule:

- Salvage, towage and assistance charges and expenses reasonably and necessarily incurred in preventing or minimising a loss that is, or would be recoverable under this policy
- Costs towards inspecting **Your Vessel** after grounding (even if no **Damage** is found)
- The costs of averting or avoiding oil pollution or clearing and cleaning away oil pollution

#### What is not covered:

1. Any claim where there is not a valid claim under Section 2 Accidental loss or Damage to the Vessel

## SECTION 5 - LIABILITY TO THIRD PARTIES

### What is covered:

- We will provide cover for any sums You become legally liable to pay as a consequence of the Accidental Bodily Injury to persons, or Accidental Damage to property or Accidental Damage to any other Vessel, up to the amount shown in Your Insurance Schedule
- Any legal costs incurred in settling or defending any civil claim connected with this policy providing We have given written consent
- Any expenses You occur as a consequence of attending at an official enquiry, Inquest or similar such occasion, provided that We have given our written consent
- We will also provide cover, subject to the policy terms and exclusions, to any person in charge of Your Vessel with Your permission

#### What is not covered:

- Any applicable Excess
- Your legal liabilities to, and/or of, anyone operating or working upon the Vessel who is an employee and or a contractor and or subcontractor of a shipyard, yacht club, brokerage, marina, delivery company or any other similar organisation
- Any liabilities arising from the Road Traffic Act, whilst the Vessel is in transit
- Any liability to any persons being towed behind the Vessel on water-skis or wakeboards unless the water skiers option has been selected, the addition premium paid for and the **Endorsement** is shown in **Your Insurance Schedule**
- Any liability to any persons being towed behind the Vessel on water toys including donuts or bananas, or similar such activity
- 6. Any liabilities to any person being towed, or preparing to be towed, by Your Vessel for the purpose of parasailing, parascending or parakiting, or similar sports
- 7. Any liabilities to any person engaged in snorkelling, diving or similar underwater sports
- 8. The legal costs of defending any criminal prosecution
- 9. The payment of any fines or other punitive damages
- 10. Claims arising from Your reckless actions, or from the wilful misconduct or those to whom this policy may extend
- 11. Any liability arising out of a contract
- 12. Coronavirus Diseases Exclusion

Any liability cost or expense arising out of directly or indirectly resulting from caused by contributed to attributed to or in any way related to

- Severe Acute Respiratory Syndrome Coronavirus 2 (SARS-CoV-2) or
- Coronavirus Disease 2019 (Covid-19) or
- any mutation or variation of any of (a) or (b) above

## and including

- the fear or threat (whether actual or perceived) of or
- any action taken in controlling preventing suppressing or in any way relating to any outbreak of or ii)
- any supervision instructions recommendations warnings or advice given or which should have been given in connection with such coronavirus diseases in (a) or (b) above and any mutation or variation thereof

## **GENERAL EXCLUSIONS**

We shall not be liable for:

- Any claims whilst Your Vessel is let out on hire or charter or for any other financial reward
- Any loss or Damage occurring whilst Your Vessel is left afloat when unattended, unless at the moored location shown in Your Policy **Documents** or temporarily moored elsewhere between the hours of 10.00 to 18.00
- Any claims resulting from the Vessel being left moored, anchored or left unattended off an exposed beach, shore, or seaward of the high tide mark
- 4. Any claims for loss and Damage whilst the Vessel is used for racing unless the racing Endorsement is shown in Your Insurance Schedule
- 5. Any claims for loss or **Damage** whilst the **Vessel** is used for speed tests or trials
- 6. Any claim arising from war or terrorism unless the war option has been selected, the addition premium paid for and the **Endorsement** is shown in Your Insurance Schedule
- 7. Any claim arising from the capture, seizure, civil disturbance, restraint or detainment of the Vessel, the war option has been selected, the addition premium paid for and the Endorsement is shown in Your Insurance Schedule. Any claim for loss or Damage to the Vessel due to lonising radiation, radioactivity, nuclear fuel or from any nuclear waste or nuclear equipment
- Any claim for loss or Damage to the Vessel due to chemical, biological, bio-chemical or electromagnetic weapons
- 9. Any claim for loss, destruction or **Damage** to the **Vessel** occasioned by pressure waves caused by aircraft or other aerial devices travelling at sonic or supersonic speeds
- 10. Any claims for loss or Damage caused by You, or by the person in charge of the Vessel being under the influence of alcohol or drugs
- 11. Any claims for loss or Damage arising if the Vessel is towing another Vessel or being towed by another Vessel except in an emergency
- 12. Any claim for loss of Damage whilst the Vessel is being used outside the Cruising Limits shown in the Insurance Schedule

The following exclusions do not apply to the Liability To Third Parties section of the policy:

## 13. Communicable Disease Exclusion

In respect of any loss, destruction, damage, cost or expense of whatsoever nature, directly or indirectly caused by, contributed to by, resulting from or in consequence of a Communicable Disease or the fear or threat (whether actual or perceived) of a Communicable Disease, regardless of any other cause or event contributing concurrently or in any other sequence thereto.

The above exclusion includes, without limitation to the scope of the foregoing, any cost to clean-up, detoxify, remove, monitor or test:

- a) for a Communicable Disease; or
- any Vessel that is affected by such Communicable Disease.

Provided that this exclusion shall not apply in respect of subsequent **Damage**, or loss resulting from interruption to or interference with the Vessel in consequence of subsequent Damage, not otherwise excluded, which itself results from:

- fire, lightning, explosion, aircraft or other aerial devices or articles dropped therefrom, impact by any vehicle or animal including impact by any rolling stock or crashes collisions derailments or other similar accidents, hail, tornado, cyclone, typhoon, hurricane, earthquake, seaquake, seismic or volcanic disturbance or eruption, subsidence, ground heave, landslip, theft, escape of water, tsunami, flood, storm surge, water damage, liquefaction, freeze, ice storm, weight of snow or ice, avalanche, sprinkler leakage, riot or civil commotion: or
- an act of terrorism within England, Wales or Scotland; unless the War option has been selected, the addition premium paid for and the Endorsement is shown in Your Insurance Schedule

and only where specifically insured by this Policy.

#### 14. Electronic Risk

- Damage to Data which shall include but shall not be limited to
  - Damage to or corruption of Data whether in whole or in part
  - ii) unauthorised appropriation of use of access to or modification of Data
  - iii) unauthorised transmission of **Data** to any third parties
  - iv) Damage arising out of any misinterpretation, use or misuse of Data
  - v) Damage arising out of any operator error in respect of Data.
- Damage arising directly or indirectly from
  - the transmission or impact of any Virus
  - ii) unauthorised access to a System
  - iii) interruption of or interference with electronic means of communication used in the general use of Your Vessel including but not limited to any diminution in the performance of any website or electronic means of communication
  - Failure of a System j)
  - ii) anything described in a) above

but in respect of b) i), b) ii), b) iii) and b) iv) this shall not exclude subsequent Damage to Property directly caused by WHAT IS COVERED unless otherwise excluded under this Policy.

## SANCTION LIMITATION AND EXCLUSION CLAUSE

We shall not provide cover nor shall they be liable to pay any claim or provide any benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose **Us** to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom or United States of America.

## **GENERAL CONDITIONS**

These are the conditions of the insurance You will need to meet as part of this contract. If You do not a claim may be rejected or payment could be reduced. In some circumstances Your policy will be invalid.

- Between the period 1st November and 31st March the Vessel must be in either a Professionally Run Marina or ashore when not in use
- The Vessel is used for pleasure purposes only and You do not live aboard the Vessel
- You shall maintain, and keep the insured Vessel, including any trailer, in a proper state of repair and Seaworthiness (and/or roadworthiness) and shall at all times exercise Due Care and Diligence in safeguarding it
- When the insured Vessel is under way there will be a Suitably Qualified or Experienced person on board, and in charge 4.
- The insured Vessel is professionally built and has not undergone any significant structural alterations or additions
- The hull of the insured **Vessel** is manufactured from fibreglass, aluminium, wood or steel only. Where the **Vessel** is SIB the **Vessel** must be manufactured from Hypalon or Polyvinyl Chloride (PVC)
- If the Vessel is a small open motor boat it is must be less than 20ft in length with no cabin or cuddy and propelled using an outboard motor manufactured from with a maximum speed of 15 knots
- Any fire extinguishers or fire suppression systems on the insured **Vessel** are adequate and suitable for the use intended, are maintained within a serviceable date and are kept in efficient working order at all times as per manufacturers guidelines
- If Your Vessel has gas appliances, any gas bottles or canisters are to be self-contained in a draining locker which drains overboard. The delivery tubing must conform to British Standards and the gas bottles are to be securely fixed
- 10. The insured Vessel complies with all relevant regulations
- 11. When the Vessel is underway for more than 18 consecutive hours it must have a minimum of two Suitably Qualified or Experienced crew on board at all times.
- 12. For Vessels used on inland waters a current Canal and River Trust or Environment Agency Licence, or the equivalent licence from the local Navigation Authority, and a current Boat Safety Certificate is obtained
- 13. Home Mooring Clause

When Your Vessel is at its home mooring location We will cover Your Vessel whilst left afloat at the moored location shown in Your Policy Documents, providing it is berthed on a pontoon, trot, swinging mooring or piles in a recognised, Professionally Run Marina or equivalent or ashore. Trot, swing, pile or pontoon moorings are only acceptable in England but excluding the following locations:

- Thames Estuary between Two Tree Island and Shoeburyness
- Portland Outer Harbour
- Brixham Outer Harbour
- Swanage & Seaview

Any trot, swinging mooring or piles must be professionally laid and maintained and serviced annually

However, for any Vessels moored outside of England We can only provide cover if the Vessel is kept at a Professionally Run Marina or

14. If there is any other insurance covering the same claim, or would have covered the claim but for the existence of this policy, We will not make any payment under Liability to Third Parties until all cover under that other insurance is exhausted. For all other claims **We** will not pay more than **Our** share of the claim, even if the other insurer refuses the claim.

## Important note:

This condition will not have the effect of leaving You without cover for any claim and operates where there is any other insurance covering the same claim (or would have in the absence of this policy) and determines how those insurance policies apply

## **ENDORSEMENTS**

Endorsements are only applicable where they are shown on Your Insurance Schedule in Your Policy Documents

#### **PERSONAL EFFECTS**

#### What is covered:

Cover is provided in respect of Personal Effects whilst on board Your Vessel.

#### What is not covered:

- Jewellery, cash, credit/debit cards, mobile electronic devices.
- Items which are brittle in nature
- Personal Effects whilst ashore or at Your residence, in transit or insured on another insurance policy
- Wear, tear, gradual deterioration, damp, mould, mildew, moth, vermin, mechanical derangement and electrical breakdown
- Maximum Value any one item £350.

#### **WATER SKIERS' CLAUSE:**

#### What is covered:

We will cover any person being towed on water-skis, wakeboarders or kneeboarders provided:

- All equipment is of professional design and manufacture
- All equipment is operated in accordance with the manufacturers instructions
- No more than 2 persons are being towed at any one time

#### **RACING CLAUSE:**

#### What is covered:

We will cover loss of or Damage to mast, spars and fittings, sails and standing and running rigging when Your Vessel is racing.

We will pay any portion of race entry fee's deemed irrecoverable from the event organiser should an organised race need to be abandoned due to adverse weather. The maximum amount We would pay is £20 per day up to a maximum of 5 days.

### **ROAD TRANSIT CLAUSE:**

## What is covered:

We will cover accidental damage and theft to the Vessel, when the Vessel is being transported by road within the United Kingdom in respect of any Vessel up to 26' in length

## What is not covered:

- Third Party Claims whilst in transit and all road traffic act liabilities.
- No claim shall be allowed in respect of scratching, bruising and/or denting arising during transit covered by this clause and the cost of consequent repainting or re-varnishing
- Loss or Damage to any Vessel over 26' in length

### FROST / FREEZING CLAUSE

### What is covered:

We will cover loss or Damage caused by frost and/or freezing subject to the following:

- You have to provide evidence that You have taken all preventative measures to mitigate such loss or Damage.
- This would include compliance with all manufacturer's recommendations and if necessary include acting on the advice of a qualified Marine Engineer in avoiding and/or mitigating such loss or Damage.

## WAR - WAR, STRIKES, TERRORISM AND ASSOCIATED RISKS

## What is covered:

Your Insurers will cover the Vessel for the sum insured indicated in Your Insurance Schedule against physical loss or Damage caused by the following:

- War, civil War, revolution, rebellion, insurrection or civil strife arising therefrom, or any hostile act by or against a belligerent power
- capture, seizure, arrest, restraint or detainment and the consequences thereof or any attempt thereat
- derelict mines, torpedoes, bombs or other derelict weapons of War
- strikers, locked out workmen, or persons taking part in labour disturbances, riots or civil commotions

- any terrorist or any person acting from a political motive
- confiscation or appropriation
- Detainment, in the event of the Vessel being subject of capture, seizure, arrest, restraint, detainment, confiscation or appropriation and the Insured has been deprived of the Vessel for a continuous period of 12 months and without the likelihood of recovery Insurers will pay the Vessel value as indicated in Your Insurance Schedule.

#### What is not covered:

- any detonation of any weapon of war employing atomic or nuclear fission or fusion or other like reaction or radioactive force or matter
- any outbreak of War between any of the following countries: United Kingdom, United States of America, France, The Russian Federation, the People's Republic of China
- requisition or pre-emption
- capture, seizure, arrest, restraint, detainment, confiscation or expropriation by or under the authority of the government or any public authority of the country in which the Vessel is owned or registered
- arrest, restraint, detainment, confiscation or expropriation under quarantine regulations or by reason of infringement of any customs or trading regulations
- the operation of any ordinary judicial process, failure to provide security or to pay any fine or penalty or any financial cause
- any claim for any sum recoverable under any other insurance on the Vessel or which would be recoverable under such insurance but for the existence of this Policy
- any claim or expense arising from delay

#### **CANCELLATION**

Cover provided herein may be cancelled by either party by giving 7 days notice of cancellation. The cancellation becomes effective on the expiry of 7 days from midnight of the day on which notice of cancellation is issued by or to the Insurers. Notice by either party should be by registered post to the Insured's insurance advisor. Insurers however agree to reinstate Section 3 subject to prior agreement being reached as to the new rate of premium to be charged and conditions or warranties to be applied.

Whether or not such notice of cancellation has been given, cover will automatically terminate in the event of any of the following:-

- hostile detonation of any weapon of war by any of the countries indicated above, anywhere in the world
- the outbreak of War between any of the countries indicated above
- The requisition of the Vessel either for title or use

### WINTER USE EXTENSION

You can use Your Vessel between the period 1st November and 31st March, during daylight hours only.

## **CONTINENTAL EXTENSION**

You may use Your Vessel on inland and coastal waters of Eire but limited to the Irish Sea and Europe but limited to Belgium, Holland, and France but not West of Brest for a maximum of 60 days at any one time

## PERSONAL ACCIDENT COVER

If, whilst on board Your Vessel, You suffer a Bodily Injury, which occurs solely, directly and independently or any other cause, then subject to the terms and conditions set out below, including in particular and Exclusions and receipt by **Us** of the Premium(s), **We** shall pay the Benefits as stated in Your Insurance Schedule subject to the applicable percentage detailed in Insurance Benefits below.

## **Insurance Benefits**

The benefits payable will be the following percentage of the sum insured specified in Your Insurance Schedule.

Benefits are payable up to a maximum age of 65 years of age.

Bodily Injury sustained by an Insured Person which within 12 calendar months result in:

Accidental Death		
Α.	Death of Insured Person(s) aged 18 years and over	100%
В.	Death of Insured Person(s) aged less than 18 years	20%
Pei	manent Disablement	
C.	Total and irrecoverable loss of use of all sight in both eyes and/or total and irrecoverable loss of use of both hands or both feet or of one hand and one foot.	100%
D.	Total and irrecoverable loss of use of one hand or one foot together with total and irrecoverable loss of all sight in one eye	50%
E.	Total and irrecoverable loss of all sight in one eye or total and irrecoverable loss of use of one hand or one foot	25%
F.	Total and permanent disablement, other than disablement in respect of eye(s), hand(s) and foot/feet, from prevent You from engaging in or attending to, any profession, business or occupation provided that such disablement has continued for a period of 12 calendar months and that such disablement has been assessed by a medical advisor that We may, at our discretion, appoint.	100%
G.	You becoming totally and permanently disabled as a result of Bodily Injury sustained whilst travelling to or from an event in which You are engaged to participate in for the Injured,	We will pay 20% of the applicabl benefit listed above.

## **OVERSEAS BASED VESSELS**

Providing You are a United Kingdom Resident and Your Vessel is either UK registered or unregistered, We agree to cover Your Vessel which is permanently based in a Professionally Run Marina on a pontoon berth or ashore in any of the following locations:

Spain including the Balearics	The following cruising range is applied:
West coast of Italy (excluding Corsica, Sardinia and Sicily)	Mediterranean not East of 30 degrees East, excluding waters of
France	North Africa.
Croatia	
East coast of Italy	
Turkey	
Malta	
Greece	
Canary Islands	For vessels based in the Canary Islands the cruising range is the coastal waters of the Canaries up to 50nm offshore
Cyprus	For vessels based in Cyprus this is extended to include full Mediterranean excluding North Africa, Waters of Syria, Lebanon, Israel, Egypt and Libya

## **COMPLAINTS**

### Our commitment to customer service

We are committed to going the extra mile for Our customers. If You believe that We have not delivered the service You expected, We want to hear from You so that We can try to put things right. We take all complaints seriously and following the steps below will help Us understand Your concerns and give You a fair response.

#### **HOW TO COMPLAIN**

- Please quote Your policy number and claim reference (if applicable) in all correspondence so that Your concerns may be dealt with speedily.
- If You are unhappy with any element of the cover we provide or any aspect of Our service or have a cause for complaint, please, in the first instance, contact Insure4Boats.
- If You are still unhappy after Insure4Boats has reviewed, then contact:

Subject	Contact
A claim	Please contact Mac Marine Claims:  Post – MAC Marine Claims Ltd. Suite 26 Alum House (FF), Discovery Court 551-553 Wallisdown Road, Poole, Dorset, BH12 5AG  Email: office@macmarineclaims.com
All other matters	Please contact the Managing Director at Accelerate Underwriting Ltd:  Post - 3rd Floor, 153 Fenchurch Street, London, EC3M 6BB  Email - complaints@accelerate-underwriting.com  Details of the Accelerate internal complaint-handling procedures are available on request.

Alternatively, You can ask Insure4Boats to refer the matter on for You.

## **COMPLAINTS PROCESS**

## We will:

- Acknowledge all complaints promptly
- Investigate quickly and thoroughly
- Keep You informed of progress
- Do everything possible to resolve Your complaint
- Use the information from Your complaint to proactively improve Our service in the future.

Once Your complaint is reviewed, a final decision will be issued in writing within 8 weeks of the date Your complaint is received.

## IF YOU ARE STILL NOT HAPPY

If You are still unhappy after Our review, or You have not received a written offer of resolution within 8 weeks of the date We received Your complaint, You may be eligible to refer Your case to the Financial Ombudsman Service (FOS). The FOS is an independent body that arbitrates on complaints. They can be contacted at:

- Post: Financial Ombudsman Service, Exchange Tower, Harbour, Exchange Square, London E14 9SR
- Telephone: 0800 0234567 (for landline users) or 0300 1239123 (for mobile users)
- Website: www.financial-ombudsman.org.uk

You have the right to refer Your complaint to the Financial Ombudsman, free of charge, but You must do so within six months from the date of the final response letter. If You do not refer Your compliant in time, the Ombudsman will not have our permission to consider Your complaint and so will only be able to do so in very limited circumstances. This does not affect Your right to take legal action, however, the FOS will not adjudicate on any case where litigation has commenced.

## **YOUR RIGHTS**

Your rights as a customer to take legal action remain unaffected by the existence or use of any complaint procedures referred to above. However, the Financial Ombudsman Service will not adjudicate on any cases where litigation has commenced.

## THE FINANCIAL SERVICES COMPENSATION SCHEME (FSCS)

We are covered by the FSCS. If We are unable to meet Our financial obligations You may be entitled to Compensation from the scheme, depending on the type of insurance and the circumstances of the Claim.

For this type of insurance 90% of Your Claim is covered, without any upper limit. Further information about Compensation scheme arrangements is available at www.fscs.org.uk, and on 020 7741 4100, or 0800 678 1100.

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